



65 S. Roop St.  
Susanville, CA 96130  
Phone (530) 257-4174  
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www.lmud.org

#### **BOARD OF DIRECTORS**

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Liz Griffin

**In case of an outage:** If your electricity is off for more than a few minutes, call 257-4174. Office hours are 8:30 a.m. to 4:30 p.m., Monday through Friday. After-hours and weekend calls will be answered by a local service and immediately forwarded to standby personnel.

*The board meets at 5:30 p.m.  
the fourth Tuesday of each month.*

CA-106

## Manager's Message

### **Dear Customer,**

At Lassen Municipal Utility District (LMUD), we strive to bring our customers the most reliable power possible. Throughout the year, our crews work to upgrade and improve our facilities, doing everything within our control to ensure the power flows uninterrupted to your home. However, we cannot control Mother Nature.

Lassen County winters can be extreme. Strong winds, ice and snow can wreak havoc on our power lines.

When an outage occurs, LMUD crews respond as quickly as possible. It is all hands on deck. From the customer service clerks who operate the phone lines to the linemen working to restore power, our staff is prepared to work until the last home has power restored.

Power outages never happen at a good time. In an age when we rely heavily on modern conveniences, being without power can bring our lives to a standstill.

Some customers have installed small gas-powered generators, which are a great way to keep your appliances and lights on during an outage. However, generators pose hazards to you and our staff. Generators can "back-feed" electricity into our lines, injuring or killing a lineman.

California law requires you to notify LMUD if an electrical generator is used at your home or business. This helps us protect our employees. Before you install a generator please stop by the LMUD office and fill out an electrical generator notice. If you are unable to come by the office, we will mail a notice to you. This lets us know which homes or businesses in our service territory have installed generators.

When using a generator, keep these guidelines in mind:

- Select a generator that is sized to meet the needs of your electrical equipment. The needs of different homes and businesses vary considerably.
- Hire a qualified electrician to install the generator. Be sure a double-throw switch is installed. This isolates your generator from LMUD's lines and prevents power from flowing into the lines.
- Be sure to have a good ventilation system for the generator's exhaust. Generators, like car engines, produce deadly carbon monoxide fumes.
- As you decide where to locate the generator, be sure to consider the amount of noise it makes and allow easy access for servicing.

Thank you for your cooperation in helping us keep our crews and the public safe.

**Ray Luhring, General Manager**

### **Holiday Closures**

LMUD offices will be closed Thursday, November 26, and Friday, November 27, so our employees can enjoy the Thanksgiving holiday with their families. We will reopen Monday, November 30.

In case of an outage or electrical emergency, our emergency service lines will be open 24 hours a day to assist you.

On behalf of the LMUD Board of Directors and our employees, have a safe and happy Thanksgiving.